# WELLPATH SANTA CRUZ COUNTY Mental Health Advisory Board Presentation

August 18<sup>th</sup>, 2022
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Mental Health Coordinator



## Our Story – How We Came to Be

- Wellpath was born out of the joining of two great companies Correct Care Solutions and Correctional Medical Group Companies
- Two organizations that recognized the importance of putting patients first and providing high quality care to an often-overlooked population
- We believe in transforming public health by delivering hope and healing to those who need it most.
- We treat our patients with the dignity and compassion they deserve, because we care about them as human beings.
- Wellpath has provided medical services to the Santa Cruz County jail since 2012 and Mental Health services since September 1<sup>st</sup>, 2021.

"Always Do the Right Thing!"



## Comprehensive Services

#### ONSITE SERVICES

- Intake Health Screening
- Communicable Diseases Screening
- Sick Call
- Medication Administration
- Dental Care
- Mental Health Care
- Emergency Services
- Outpatient Housing/Infirmary Services
- Health Education
- Onsite Lab and X-Ray
- Detoxification Services
- Specialized IV Care

#### OFFSITE SERVICES

- \* Hospital Inpatient Care
- \* Hospital Emergency Care
- \* Medical Specialty Referrals
- \* Dental Surgery Referrals
- \* Prenatal Services
- \* Postpartum Services
- \* Diagnostic Testing
- \* Outpatient Surgery



## Health Care Services

#### Healthcare staff and support staff provide quality health care delivery in the following areas:

- Daily sick call services
- Clinic care
- Chronic care clinics
- Mental Health services
- Dental services triage
- Emergency care
- Initial health screenings
- MAT (medication assisted therapy)

- \* Substance abuse treatment
- \* Communicable disease surveillance & treatment
- \* Health promotion
- \* Disease prevention
- \* Reproductive services
- \* Electronic medical record system
- \* Health related training to custody personnel



## County Mental Health Support

- Discharge planning
- Information Exchange (diagnoses, medications, etc.)
- Intake information



## COVID

- Protocols
- Emergency Bail
- 60 Day Releases
- Challenges
  - Mental Health affects of Quaratine
  - Staffing



## Intake Process

The receiving screening is the first and most important interaction with patients:

- assessment of patient's mental and physical health
- identification of conditions and circumstances that place the patient at risk while in custody
- referral of those needing immediate evaluation and treatment



## Getting Services Started

- Medical Services
- Mental Health Services



## Discharge Planning

- Discharge Planner
  - Connecting patients with services
  - Calling in medications
  - Coordination with County partners



## Present Challenges

- Staffing
- Space

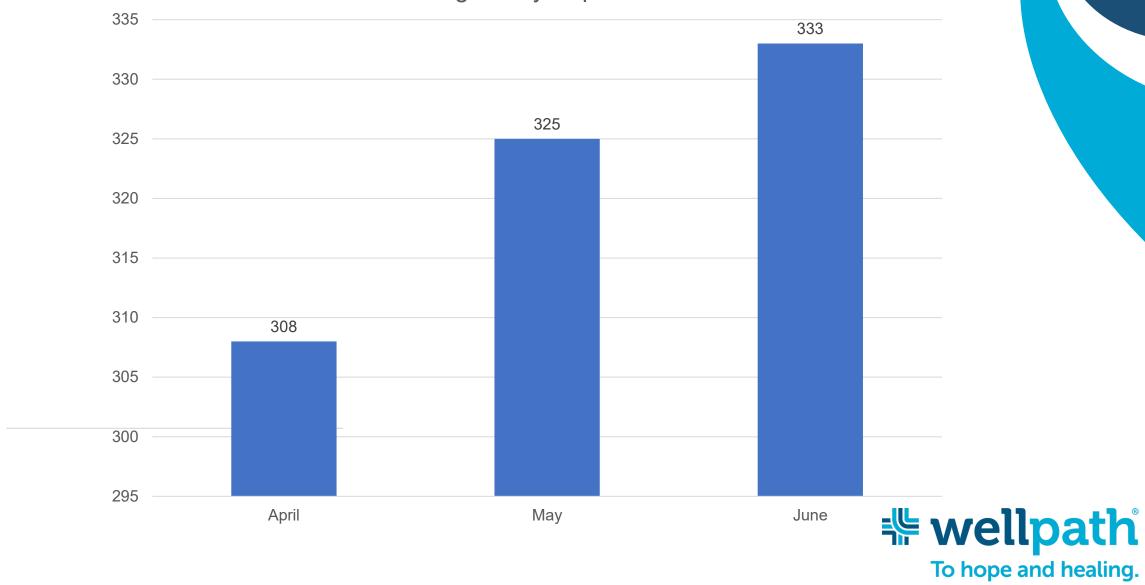


## WELLPATH STATISTICAL REVIEW

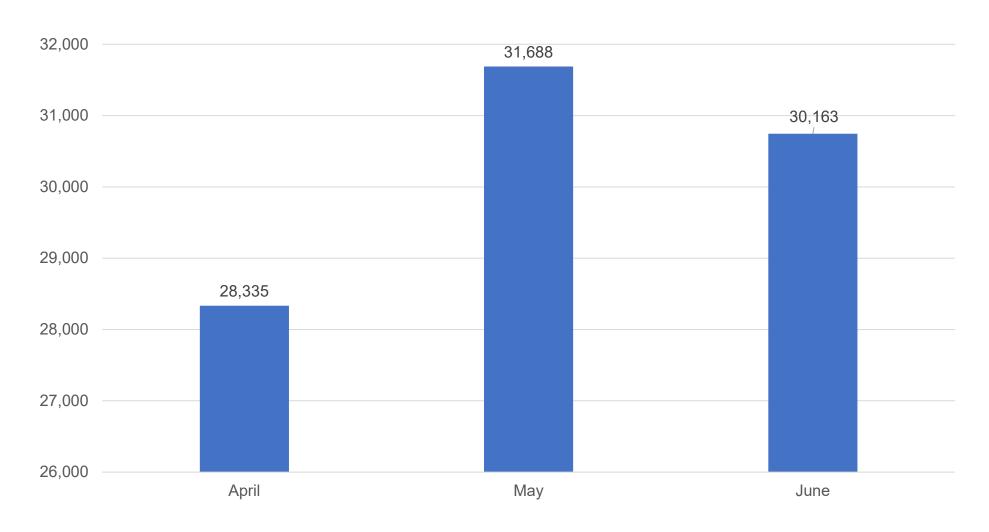




#### **Average Daily Population**



#### **Total Medications Administered Monthly**



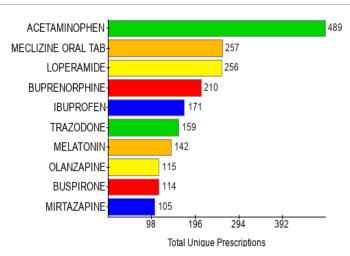


#### **TOP 10 MEDICATIONS**

#### Top 10 Most Active Drug Names

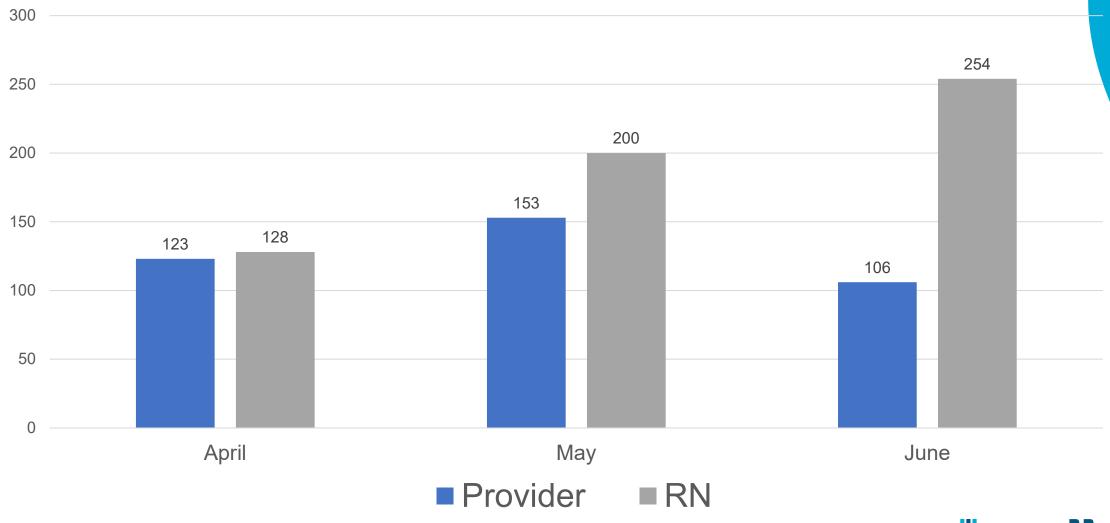
Of all the medications administered during this time period, these are the top 10 most active unique drug names.

Total Unique Prescriptions
489
257
256
210
171
159
142
115
114
105
1 1 1 1



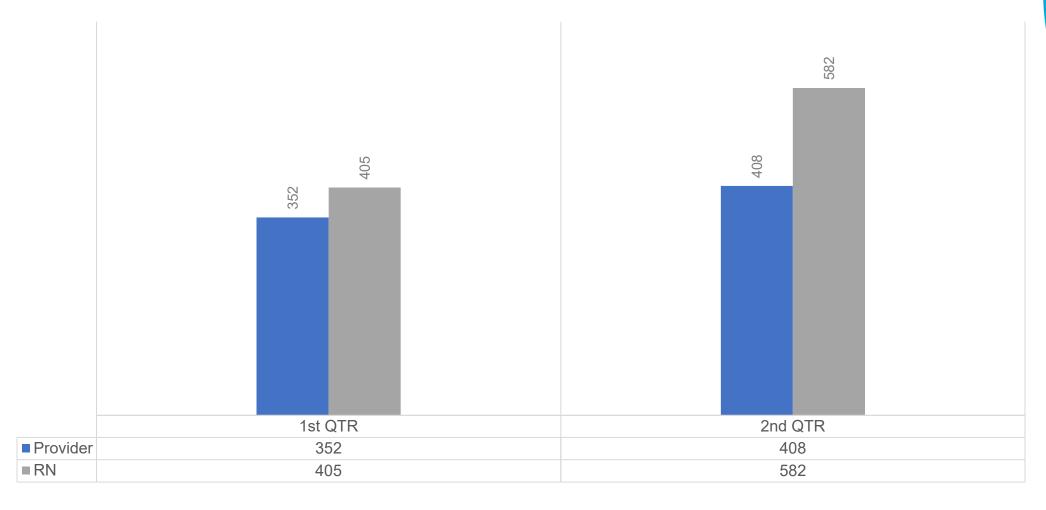


#### **2nd Quarter Sick Call Statistics**



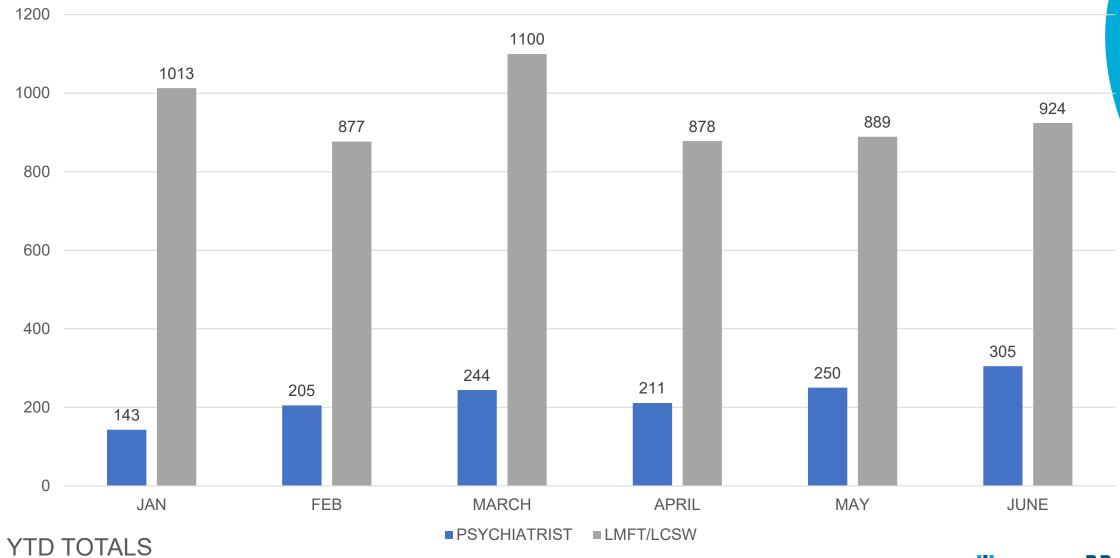


### Sick Call 1st QTR & 2nd QTR 2022





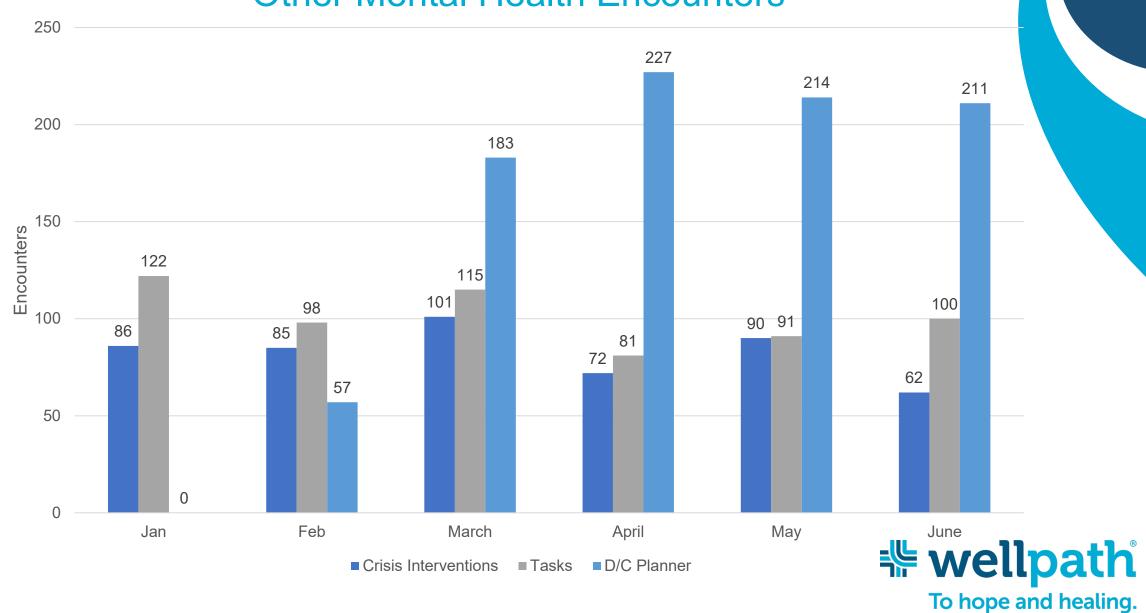
#### MENTAL HEALTH SICK CALLS



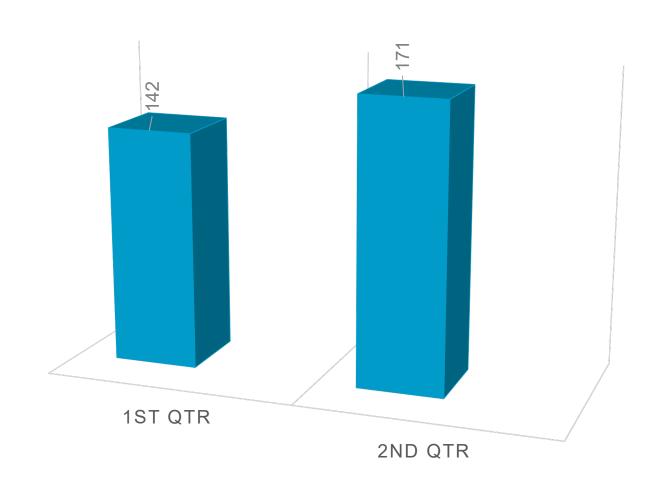
PSYCHIATRIST = 1,358 LMFT/LCSW = 5,411



#### Other Mental Health Encounters

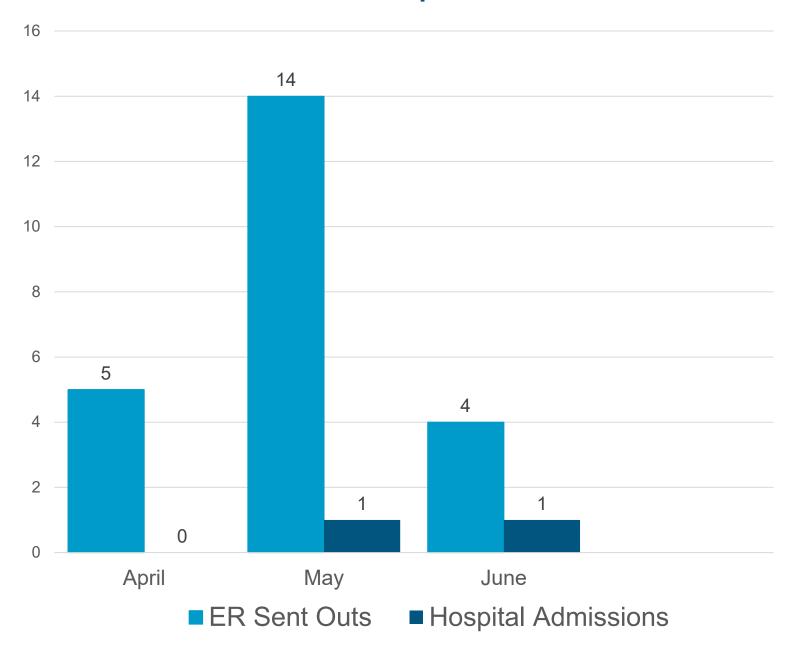


## Dental Sick Call per QTR 2022



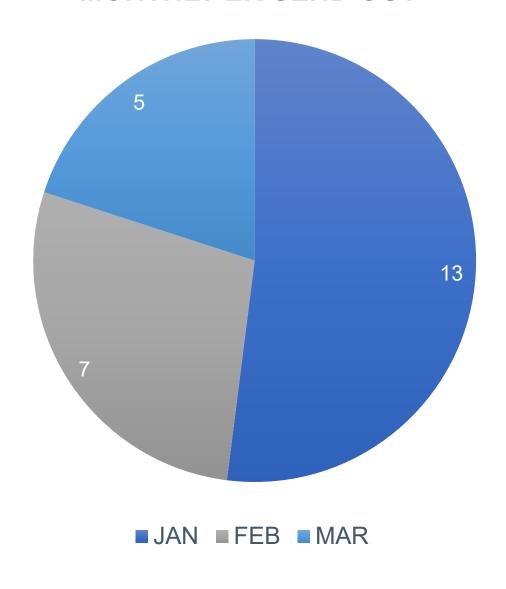


#### ER Send Outs & Hospital Admissions





#### **MONTHLY ER SEND OUT**





#### Refusals of Services

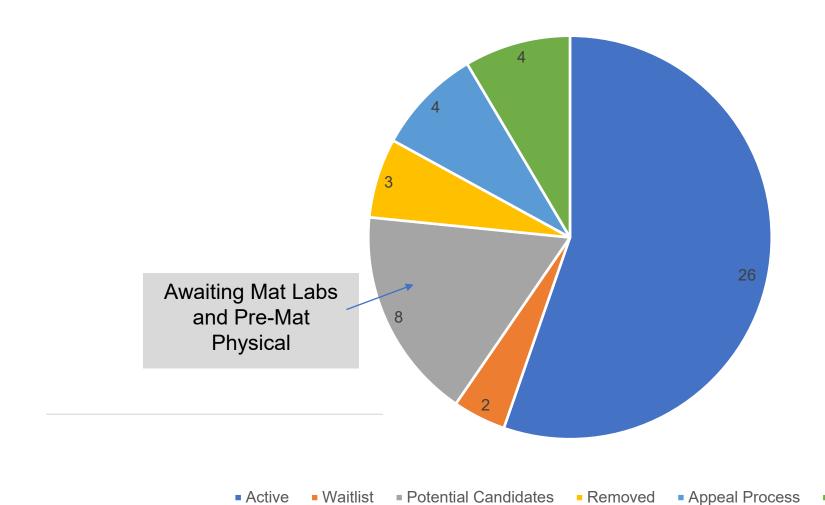
- MFT/LCSW
- PHSYCIATRIC SICK CALL
- RN SICKCALLS
- CHART REVIEWS- MD, PSYCH
- 6 MONTH/1 YEAR PHYSICALS
- CHRONIC CARE
- COVID-19 CHECKS
- DENTAL SERVICES
- HEALTH APPRAISALS
- LABS, ULTRASOUNDS, EKG
- DISCHARGE PLANNING
- MD SICK CALL
- MONITORING (DETOX CHECKS, WOUND CHECKS)
- SUBSTANCE ABUSE COUNSELING
- SEGREGATION CHECKS
- OFFSITE, TELE-CONSULTS



<sup>12,000</sup> 10336 10.000 8,000 ■ Refusals 6.000 ■ Encounters 3730 4,000 3502 3104 2,000 971 362 287 322 **APRIL** MAY JUNE TOTAL

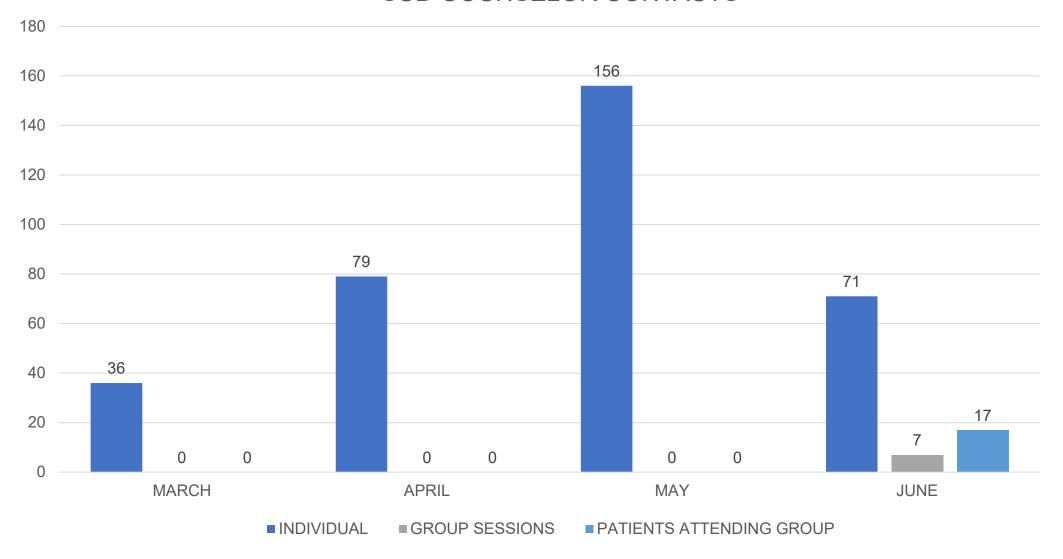
<sup>\*</sup>Numbers reflect all encounters including multi encounters with same patients

#### MAT Overview - Current





#### SUD COUNSELOR CONTACTS





## QUESTIONS OR COMMENTS?

